

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Ozugur, et al.	Docket:	139164
Serial No.:	10/721,558	Art Unit:	3628
Filed:	November 25, 2003	Examiner:	Tonya S. Joseph
Title:	Web Based CRM Service Using On-Line Presence Information		

RESPONSE TO FINAL OFFICE ACTION

M/S AF
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

In response to the final Office Action (“Office Action”) dated May 28, 2008, Applicant presents the following remarks: